



Government of Haryana

R F D

(Results-Framework Document)
for

Cooperation

(2015-2016)

Section 1: Vision, Mission, Objectives and Functions

Vision

To promote and encourage participatory, equitable social economic growth of the people of Haryana through co-operative values and principles.

Mission

To act as a catalyst in developing and strengthening co-operative movement in the State of Haryana through integrated approach towards sustainable growth, with an egalitarian ethos, participatory decision making, common ownership and commitment to goals beyond profit motive.

Objectives

- 1 Improving responsiveness and strengthening performance of the co-operative department.
- 2 To strengthen co-operative credit, labour, milk, marketing and Agro processing activities.
- 3 To provide affordable housing through co-operatives.
- 4 Ensuring compliance in the Financial Accountability framework.
- 5 To involve women and youth in the co-operative sector.
- 6 Effective promotion and propaganda of Co-operative Movement and various policies of the department.

Functions

- 1 1.To register various kind of co-operatives according to basic principles of Coop& as per provisions of Haryana Coop. Societies Act, 1984 and Rules framed there under; 2.To grant State aid to co-operatives societies, under various schemes launched from time to time;3.To regulate the working of co-operative societies as par provisions of the Act and Rules; ;4.To settle the disputes relating to the constitution, business and management of the co-operative societies;5.To execute awards, decrees, orders and decisions;6.To assist the government in formulating policies, plans and schemes for the development of the co-operative movement; 7.To promote training, education and publicity programmes for the

Section 1: Vision, Mission, Objectives and Functions

development of co-operative movement in state.8.To facilitate and supervise transport coop.credit,dairy,mkt&storage,agro processing
9.To conduct election, Audit, inspections of Socs 10To Faciliate affordable housing through coop.11. HR. Matters 12.Preparation of
Statistical Report of coop.

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
[1] Improving responsiveness and strengthening performance of the co-operative department.	55.00	[1.1] To conduct Inspection of Co-operative Societies and offices.	[1.1.1] Number of inspections conducted.	Number	3.00	18000	16000	15000	14000	13000
		[1.2] To conduct Audit of the Societies.	[1.2.1] Number of societies audited.	Number	3.00	18000	16000	15000	14000	13000
		[1.3] To prepare audit manual for various Co-operative Societies.	[1.3.1] Date of submission of draft audit manual for DPCARDB & Sugar Mills	Date	5.00	31/01/2016	28/02/2016	15/03/2016	25/03/2016	31/03/2016
		[1.4] To conduct elections of Societies.	[1.4.1] Number of societies where elections held.	Percentage	3.00	70	60	50	40	30
		[1.5] To conduct the General Body meetings of the Societies.	[1.5.1] No. of AGM conducted in (i) APEX Societies (ii) DCCBs (iii) PACS (iv) Sugar Mills (v) Milk Union (vi) Mkg. Societies (vii) DPCARDB	Percentage	5.00	80	70	60	50	40
		[1.6] To amend Haryana Co-operative Societies Act, 1984.	[1.6.1] Date of submission of the amended draft of HCS Act, 1984	Date	2.00	31/01/2016	28/02/2016	16/03/2016	20/03/2016	31/03/2016
		[1.7] Compiled Service Rules of Class "C" of the Department	[1.7.1] Date of submission of draft HMASRCS Act, 2014	Date	2.00	31/01/2016	28/02/2016	16/03/2016	20/03/2016	31/03/2016
		[1.8] Requisition to fill up post of various categories of Class - III & IV	[1.8.1] Date of submission of requisition	Date	2.00	30/08/2015	30/09/2015	31/10/2015	30/11/2015	31/12/2015
		[1.9] To Prepare HR module.	[1.9.1] Percentage of Service Books	Percentage	2.00	40	30	20	15	5

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			completed							
			[1.9.2] Finalization of seniority list of various categories	Date	2.00	31/01/2016	16/02/2016	28/02/2016	16/03/2016	31/03/2016
			[1.9.3] Percentage of cases regarding extension of employees beyond 55 years submitted to competent authority	Percentage	2.00	70	60	50	40	30
		[1.10] To provide Training to Staff.	[1.10.1] (a) No. of officers/employees trained	Number	3.00	200	150	100	50	25
			[1.10.2] (b) No. of officers/employees sent on study tour for upgrading the skill & knowledge	Number	1.00	10	8	6	4	2
		[1.11] Disposal of quasi judicial cases of the Department.	[1.11.1] No. of cases decided	Percentage	3.00	40	30	20	15	10
		[1.12] Timely submission of Replies in Hon'ble Supreme Court & High Court.	[1.12.1] Percentage of cases where replies submitted	Percentage	3.00	90	80	70	60	50
		[1.13] Updation of data by Statistical Branch in H.O.	[1.13.1] Date of submission of revised proforma of monthly letter	Date	1.00	30/10/2015	15/11/2015	30/11/2015	15/12/2015	31/01/2016
			[1.13.2] Date of preparation of	Date	2.00	31/12/2015	31/01/2016	28/02/2016	16/03/2016	31/03/2016

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			Annual Report 2012-2013							
		[1.14] To cancel Registration of defunct/under winding up Societies which need not/cannot be revived.	[1.14.1] No. of societies cancelled	Number	2.00	1500	1200	1000	800	500
		[1.15] Construction of Building of Centre for Co-operative Management (CCM) Rohtak.	[1.15.1] Date of preparation of architectural drawings	Date	1.00	31/01/2016	28/02/2016	15/03/2016	20/03/2016	31/03/2016
	[1.15.2] Date of preparation of DPR by CCM Rohtak		Date	1.00	31/12/2015	31/01/2016	28/02/2016	16/03/2016	31/03/2016	
	[1.15.3] Date of administrative approval of DPR		Date	1.00	30/06/2015	31/08/2015	30/10/2015	20/01/2016	31/03/2016	
		[1.16] Computerization of Department.	[1.16.1] Draft submission of module for online registration	Date	2.00	28/02/2016	10/03/2016	20/03/2016	25/03/2016	31/03/2016
			[1.16.2] Implementation of File Tracking System	Date	2.00	28/02/2016	10/03/2016	20/03/2016	25/03/2016	31/03/2016
		[1.17] Identification of No. of potential area of malpractice related to Departmental activities i.e. H.B., SETC, Milk & NATC Societies.	[1.17.1] Date of submission of action plan to mitigate mal-practice in H.B,SETC, Milk & NATC Societies	Date	2.00	31/10/2015	30/11/2015	31/12/2015	31/01/2016	31/03/2016
[2] To strengthen co-operative credit, labour, milk, marketing and Agro processing activities.	22.00	[2.1] To provide assistance to Co-operative Societies/ institutions in the form of share capital, loan,	[2.1.1] Percentage of (amount In lacs) of assistance provided in the	Percentage	2.00	90	85	80	75	70

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value								
						Excellent	Very Good	Good	Fair	Poor				
						100%	90%	80%	70%	60%				
		subsidy & grants-in-aid.	form of (i) Share Capital (ii) Loan (iii) Subsidy/ Grant-in-aid											
			[2.1.2] No. beneficiary (i) Societies through (ii) Share Capital (iii) Loan (iv) Subsidy/Grant-in-aid	Number	2.00	50	45	40	35	30				
			[2.1.3] No. of members/farmers provided interest rebate/subsidy	Number	2.00	250000	240000	230000	220000	210000				
			[2.1.4] No. of PACS strengthened to re-capitalization	Number	2.00	10	8	6	5	4				
		[2.2] To provide loan to Co-operative Sugar Mills for making cane payments to the cane growers and to provide subsidy to milk pourers of Co-operative Milk Societies.	[2.2.1] Amount in lacs provided for cane payment	Amount in lacs	2.00	29000	28000	27000	26000	25000				
			[2.2.2] No. of cane growers benefited	Number	1.00	32000	31000	30000	29000	28000				
			[2.2.3] Amount in lacs paid as Subsidy to Milk Pourers on Milk Procurements under Mukhya Mantri Dugdh Utpadhak Protsahan Yojana in Haryana	Amount in lacs	2.00	2500	2300	2100	2000	1900				

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
			[2.2.4] No. of Milk Pourers benefited	Number	1.00	95000	90000	85000	80000	75000
		[2.3] To amend the Service Rules of Co-operative Institutions.	[2.3.1] Date of submission of amended draft Service Rules of (i) PACS (ii) CCBs (iii) HARCO Bank (iv) Sugar Fed.	Date	2.00	31/12/2015	31/01/2016	15/02/2016	28/02/2016	31/03/2016
		[2.4] To compile the Service Rules amended upto date of Co-operative Institutions	[2.4.1] Date of submission of Service Rules complied (amended upto date) of (i) APEX Societies	Date	3.00	31/12/2015	31/01/2016	15/02/2016	28/02/2016	31/03/2016
		[2.5] To prepare the Service Rules of various Co-operative Societies.	[2.5.1] Date of submission of draft Service Rules of:- (i) HARCOFED (ii) Co-operative Consumer Store	Date	1.00	31/12/2015	31/01/2016	15/02/2016	28/02/2016	31/03/2016
		[2.6] To submit proposal for diversity in PACS	[2.6.1] Date of Submission of proposal for diversity in PACS	Date	2.00	31/12/2015	31/01/2016	28/02/2016	15/03/2016	31/03/2016
[3] To provide affordable housing through co-operatives.	2.00	[3.1] To facilitate growth of Co-operative Housing.	[3.1.1] Percentage of Amount of Loan Disbursed/utilized	Amount in lacs	1.00	90	85	80	75	60
		[3.2] To provide constructed houses to members.	[3.2.1] No. of houses conducted	Number	1.00	100	90	80	70	60
[4] Ensuring compliance in the Financial Accountability framework.	3.00	[4.1] Ensuring compliance of Audit conducted by Departmental	[4.1.1] No. of compliance conducted (i) Apex (ii) Central (iii)	Number	3.00	300	250	200	150	100

Section 2: Inter se Priorities among Key Objectives, Success indicators and Targets

Objective	Weight	Action	Success Indicator	Unit	Weight	Target / Criteria Value				
						Excellent	Very Good	Good	Fair	Poor
						100%	90%	80%	70%	60%
		Auditor/CA.	PACS (iv) Marketing Societies							
[5] To involve women and youth in the co-operative sector.	4.00	[5.1] Registration of Women Societies.	[5.1.1] Number of Women Societies Registered	Number	2.00	30	20	15	10	5
		[5.2] Registration of Societies of unemployed youth and multipurpose societies	[5.2.1] Number of Societies of unemployed youth registered	Number	2.00	50	40	30	25	20
[6] Effective promotion and propaganda of Co-operative Movement and various policies of the department.	4.00	[6.1] Celebration of Co-operative week.	[6.1.1] No. of Programmes/Seminars held during the week	Number	2.00	5	4	3	2	1
		[6.2] Awareness programme for various categories.	[6.2.1] No. of awareness Programmes organised	Number	2.00					
* Efficient functioning of RFD.	4.00	Finalize a strategic plan.	Finalize the strategic plan for the next year.	Date	2.0	24/02/2016	25/02/2016	26/02/2016	27/02/2016	28/02/2016
		Timely submission of draft for approval.	On-time submission.	Date	2.0	25/05/2015	29/05/2015	15/06/2015	25/06/2015	30/06/2015
* Improving internal efficiency/responsiveness/services delivery of department	6.00	Develop RFDs for all responsibility centres.	percentage of RCc covered	%	2.0	100	90	80	70	60
		Implementation of Harsamadhan	Percentage of complaints resolved within prescribed timeline.	%	2.0	100	90	80	70	60
		Delivery of services as per Citizen Charter.	Percentage of targeted services	%	2.0	100	90	80	70	60

* Mandatory Objective(s)

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 13/14	Actual Value for FY 14/15	Target Value for FY 15/16	Projected Value for FY 16/17	Projected Value for FY 17/18
[1] Improving responsiveness and strengthening performance of the co-operative department.	[1.1] To conduct Inspection of Co-operative Societies and offices.	[1.1.1] Number of inspections conducted.	Number	28542	18000	18000	20000	--
	[1.2] To conduct Audit of the Societies.	[1.2.1] Number of societies audited.	Number	22401	18000	18000	20000	--
	[1.3] To prepare audit manual for various Co-operative Societies.	[1.3.1] Date of submission of draft audit manual for DPCARDB & Sugar Mills	Date	--	28/02/2015	31/01/2016	28/02/2017	--
	[1.4] To conduct elections of Societies.	[1.4.1] Number of societies where elections held.	Percentage	77	70	70	90	--
	[1.5] To conduct the General Body meetings of the Societies.	[1.5.1] No. of AGM conducted in (i) APEX Societies (ii) DCCBs (iii) PACS (iv) Sugar Mills (v) Milk Union (vi) Mkg. Societies (vii) DPCARDB	Percentage	88.46	80	80	90	--
	[1.6] To amend Haryana Co-operative Societies Act, 1984.	[1.6.1] Date of submission of the amended draft of HCS Act, 1984	Date	--	--	31/01/2016	31/01/2017	31/01/2018
	[1.7] Compiled Service Rules of Class "C" of the Department	[1.7.1] Date of submission of draft HMASRCS Act, 2014	Date	--	31/01/2015	31/01/2016	31/01/2017	31/01/2018
	[1.8] Requisition to fill up post of various categories of Class - III & IV	[1.8.1] Date of submission of requisition	Date	--	31/01/2015	31/08/2016	31/01/2017	31/01/2018
	[1.9] To Prepare HR module.	[1.9.1] Percentage of Service Books completed	Percentage	--	40	40	50	60

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 13/14	Actual Value for FY 14/15	Target Value for FY 15/16	Projected Value for FY 16/17	Projected Value for FY 17/18
		[1.9.2] Finalization of seniority list of various categories	Date	--	--	31/01/2016	31/01/2017	31/01/2018
		[1.9.3] Percentage of cases regarding extension of employees beyond 55 years submitted to competent authority	Percentage	--	70	70	80	85
	[1.10] To provide Training to Staff.	[1.10.1] (a) No. of officers/employees trained	Number	252	300	200	300	400
		[1.10.2] (b) No. of officers/employees sent on study tour for upgrading the skill & knowledge	Number	25	15	10	15	20
	[1.11] Disposal of quasi judicial cases of the Department.	[1.11.1] No. of cases decided	Percentage	42	40	40	50	60
	[1.12] Timely submission of Replies in Hon'ble Supreme Court & High Court.	[1.12.1] Percentage of cases where replies submitted	Percentage	93	90	90	95	100
	[1.13] Updation of data by Statistical Branch in H.O.	[1.13.1] Date of submission of revised proforma of monthly letter	Date	11/02/2014	--	30/06/2015	30/06/2016	30/06/2017
		[1.13.2] Date of preparation of Annual Report 2012-2013	Date	--	--	31/12/2015	31/12/2016	31/12/2017
	[1.14] To cancel Registration of defunct/under	[1.14.1] No. of societies cancelled	Number	5479	3000	1500	2000	2500

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 13/14	Actual Value for FY 14/15	Target Value for FY 15/16	Projected Value for FY 16/17	Projected Value for FY 17/18
	winding up Societies which need not/cannot be revived.							
	[1.15]Construction of Building of Centre for Co-operative Management (CCM) Rohtak.	[1.15.1] Date of preparation of architectural drawings	Date	--	--	31/01/2016	31/01/2017	31/01/2018
		[1.15.2] Date of preparation of DPR by CCM Rohtak	Date	--	--	31/03/2016	31/03/2017	--
		[1.15.3] Date of administrative approval of DPR	Date	--	--	31/01/2016	31/01/2017	--
	[1.16]Computerization of Department.	[1.16.1] Draft submission of module for online registration	Date	--	--	31/12/2015	31/12/2016	--
		[1.16.2] Implementation of File Tracking System	Date	--	--	01/04/2015	01/04/2016	--
	[1.17]Identification of No. of potential area of malpractice related to Departmental activities i.e. H.B., SETC, Milk & NATC Societies.	[1.17.1] Date of submission of action plan to mitigate mal-practice in H.B,SETC, Milk & NATC Societies	Date	--	--	31/01/2016	31/01/2017	--
[2] To strengthen co-operative credit, labour, milk, marketing and Agro processing activities.	[2.1] To provide assistance to Co-operative Societies/ institutions in the form of share capital, loan, subsidy & grants-in-aid.	[2.1.1] Percentage of (amount In lacs) of assistance provided in the form of (i) Share Capital (ii) Loan (iii) Subsidy/ Grant-in-aid	Percentage	99	90	90	90	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 13/14	Actual Value for FY 14/15	Target Value for FY 15/16	Projected Value for FY 16/17	Projected Value for FY 17/18
		[2.1.2] No. beneficiary (i) Societies through (ii) Share Capital (iii) Loan (iv) Subsidy/Grant-in-aid	Number	123	90	90	90	--
		[2.1.3] No. of members/farmers provided interest rebate/subsidy	Number	415299	25000	20000	20000	--
		[2.1.4] No. of PACS strengthened to re-capitalization	Number	88	20	0	0	--
	[2.2] To provide loan to Co-operative Sugar Mills for making cane payments to the cane growers and to provide subsidy to milk pourers of Co-operative Milk Societies.	[2.2.1] Amount in lacs provided for cane payment	Amount in lacs	--	18000	15000	15000	--
		[2.2.2] No. of cane growers benefited	Number	--	34000	34000	34000	--
		[2.2.3] Amount in lacs paid as Subsidy to Milk Pourers on Milk Procurements under Mukhya Mantri Dugdh Utpadhak Protsahan Yojana in Haryana	Amount in lacs	--	1900	1900	--	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 13/14	Actual Value for FY 14/15	Target Value for FY 15/16	Projected Value for FY 16/17	Projected Value for FY 17/18
		[2.2.4] No. of Milk Pourers benefited	Number	0	95000	95000	--	--
	[2.3] To amend the Service Rules of Co-operative Institutions.	[2.3.1] Date of submission of amended draft Service Rules of (i) PACS (ii) CCBs (iii) HARCO Bank (iv) Sugar Fed.	Date	--	31/12/2014	31/12/2015	31/12/2016	--
	[2.4] To compile the Service Rules amended upto date of Co-operative Institutions	[2.4.1] Date of submission of Service Rules complied (amended upto date) of (i) APEX Societies	Date	--	31/01/2015	31/01/2016	31/01/2017	--
	[2.5] To prepare the Service Rules of various Co-operative Societies.	[2.5.1] Date of submission of draft Service Rules of:- (i) HARCOFED (ii) Co-operative Consumer Store	Date	--	--	31/01/2016	31/01/2017	--
	[2.6] To submit proposal for diversity in PACS	[2.6.1] Date of Submission of proposal for diversity in PACS	Date	--	31/12/2014	31/01/2016	31/01/2017	--
[3] To provide affordable housing through co-operatives.	[3.1] To facilitate growth of Co-operative Housing.	[3.1.1] Percentage of Amount of Loan Disbursed/utilized	Amount in lacs	70	90	90	90	--
	[3.2] To provide constructed houses to members.	[3.2.1] No. of houses conducted	Number	98	100	100	100	--
[4] Ensuring compliance in the Financial Accountability framework.	[4.1] Ensuring compliance of Audit conducted by Departmental Auditor/CA.	[4.1.1] No. of compliance conducted (i) Apex (ii) Central (iii) PACS (iv) Marketing Societies	Number	300	400	400	400	--

Section 3: Trend Values of the Success Indicators

Objective	Action	Success Indicator	Unit	Actual Value for FY 13/14	Actual Value for FY 14/15	Target Value for FY 15/16	Projected Value for FY 16/17	Projected Value for FY 17/18
[5] To involve women and youth in the co-operative sector.	[5.1] Registration of Women Societies.	[5.1.1] Number of Women Societies Registered	Number	65	30	40	50	--
	[5.2] Registration of Societies of unemployed youth and multipurpose societies	[5.2.1] Number of Societies of unemployed youth registered	Number	189	125	145	155	--
[6] Effective promotion and propaganda of Co-operative Movement and various policies of the department.	[6.1] Celebration of Co-operative week.	[6.1.1] No. of Programmes/Seminars held during the week	Number	11	6	7	8	--
	[6.2] Awareness programme for various categories.	[6.2.1] No. of awareness Programmes organised	Number	110	70	75	80	--
* Efficient functioning of RFD.	Finalize a strategic plan.	Finalize the strategic plan for the next year.	Date	--	--	25/02/2016	--	--
	Timely submission of draft for approval.	On-time submission.	Date	--	--	29/05/2015	--	--
* Improving internal efficiency/responsiveness/services delivery of department	Develop RFDs for all responsibility centres.	percentage of RCc covered	%	0	90	90	90	--
	Implementation of Harsamadhan	Percentage of complaints resolved within prescribed timeline.	%	90.12	90	92	95	--
	Delivery of services as per Citizen Charter.	Percentage of targeted services	%	90	90	90	90	--

* Mandatory Objective(s)

Section 4: Acronym

Sl.No	Acronym	Description
1	I.T	Information Technology

Section 4: Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
1	[1.1.1] Number of inspections conducted.	Effective control and Supervision		In terms of Number, Percentage and Date	Success Indicators are realistic based upon past achievements which are justifiable and achievable future targets are at par with the development and achievements during the last five years
2	[1.2.1] Number of societies audited.	Effective Control and Supervision		In terms of Number, Percentage and Date	Success Indicators are realistic based upon past achievements with justifiable and achievable future targets are at par with the development and achievements during the last five years
3	[1.5.1] No. of AGM conducted in (i) APEX Societies (ii) DCCBs (iii) PACS (iv) Sugar Mills (v) Milk Union (vi) Mkg. Societies (vii) DPCARDB	In the light of 97th constitutional amendment more autonomy, independence has been given to co-operative societies. So to increase effective member participation, democratic control and bring the more transparency. Increased efficiency and to develop skill and enhance capacity building.			
4	[1.10.1] (a) No. of officers/employees trained	300			

Section 4:
Description and Definition of Success Indicators and Proposed Measurement Methodology

Sl.No	Success indicator	Description	Definition	Measurement	General Comments
5	[1.10.2] (b) No. of officers/employees sent on study tour for upgrading the skill & knowledge	15			

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
State Government		Departments	Finance	[2.1.1] Percentage of (amount In lacs) of assistance provided in the form of (i) Share Capital (ii) Loan (iii) Subsidy/ Grant-in-aid [2.1.2] No. beneficiary (i) Societies through (ii) Share Capital (iii) Loan (iv) Subsidy/Grant-in-aid [2.1.3] No. of members/farmers provided interest rebate/subsidy [2.1.4] No. of PACS strengthened to re-capitalization [2.2.1] Amount in lacs provided for cane payment [2.2.2] No. of cane growers benefited	Allocation n of funds for providing the loan share capital,subsidy etc. Allocation of funds for providing the loan share capital, subsidy etc.	To Achieve the target.	May vary as per requirement.	We will Not achieve the target up to desired level.
			Electronics & Information Technology Department	[1.16.1] Draft submission of module for online registration [1.16.2] Implementation of File Tracking System	Regarding Guidance for implementation /approval of e-Governance To implement the e-Governance in the department	To implement the e-Governance in the department To implement the e-Governance in the department	May vary as per requirement envisaged in RFD Document	

Section 5 : Specific Performance Requirements from other Departments

Location Type	State	Organisation Type	Organisation Name	Relevant Success Indicator	What is your requirement from this organisation	Justification for this requirement	Please quantify your requirement from this Organisation	What happens if your requirement is not met.
---------------	-------	-------------------	-------------------	----------------------------	---	------------------------------------	---	--

Section 6: Outcome/Impact of Department/Ministry

Outcome/Impact of Department/Ministry	Jointly responsible for influencing this outcome / impact with the following department (s) / ministry(ies)	Success Indicator	Unit	FY 13/14	FY 14/15	FY 15/16	FY 16/17	FY 17/18
1 Effective Service Delivery	Department of Finance Haryana, HARTRON, NABARD, NIC, I.T Department Haryana, HUDA District administration & HSAMB	(i) Timely Credit	%	-	-	-	-	-
		(ii) Decrease in Complaints	%	-	-	-	-	-
		(iii) Timely Redressal of Grievances	%	-	-	-	-	-
2 Awareness among members		(i) Participation of members in election	%	-	-	-	-	-
		(ii) Participation of members in general body meeting	%	-	-	-	-	-
3 Effective monitoring of working cooperative societies		Audit, Inspections and Amendments in Rules	Number	-	-	-	-	-
4 Inclusive Growth		Better Skilled Human Resource of the Department	Number					
5 Effective Democratic Governance in cooperative societies		AGM, awareness programme election	Number					